

## "SPECIAL COVID" BOOKING CONDITIONS:

Your reservation can be cancelled free of charge, if

- borders are closed because of Covid
- cable cars are closed because of Covid (winter)

For individual bookings and under presentation of a certificate, your reservation can be postponed to a later date (within 2 years, subject to availability) in case of:

- a current positive covid test result
  - a mandatory quarantine
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## COVID-19 SAFETY

TO GUARANTEE YOU AN ENJOYABLE STAY, WE HAVE STRICTLY IMPLEMENTED ALL HYGIENE REGULATIONS REQUIRED BY THE FEDERAL GOVERNMENT.

The reality in a world with Corona has a great impact on the needs of hotel and restaurant guests. We would like to inform and assure you that we do everything to make your stay at the Helvetia Intergolf secure and relaxing. We have made great efforts for your well-being and safety and adhere to the security concept of HotellerieSuisse.

It is important to us that the extensive hygiene measures can be implemented discreetly - after all, the holiday feeling should not be affected.

### Entrance and public areas

Disinfection stations are available at the entrance to the hotel, the restaurants/bar and the Wellness. Please use them.

The front desk is equipped with Plexiglas windows.

It is mandatory to wear a mask in all public areas, *except for the restaurants, bar and wellness.*

### Hotel rooms

In addition to the daily hotel service, all rooms are thoroughly cleaned and disinfected after the departure of the guests. This guarantees you a carefree stay.

### Apartments

After each departure, a thorough final cleaning and disinfection of the apartment is carried out, so that you can spend a safe and relaxed holiday with us.

### Restaurants & bar (Covid certificate required "2G = vaccinated or recovered")

The cleaning programs were supplemented by additional disinfection passages. For your relief, our service staff wears masks so that you can really enjoy our rich breakfast and a tasty dinner.

**Guests without a Covid certificate can use our room service for breakfast and dinner.**

### Wellness (Covid certificate required "2G+ = vaccinated or recovered within the last 4 months OR vaccinated or recovered + tested")

Our pool and Jacuzzi area offers space for up to 12 people.

Enjoy the use of the sauna or steam bath.

Please contact the reception desk to book your time slot, i.e. 30 minutes per day for the pool and jacuzzi area + 30 minutes per day either for the steam bath or for the sauna.